



2024 Annual Statistical Summary of Complaints and Internal Affairs Investigations

Background

This document has been prepared as a statistical summary of complaints filed against members of the Troy Police Department in 2024. This summary follows CALEA Standard 26.2.5 which requires, *"The agency compiles annual statistical summaries of complaints and internal affairs investigations, which are made available to the public and agency employees."*

Policy

It is the policy of the Troy Police Department to investigate all allegations of employee misconduct or accusations against the agency in general. All reports or accusations, regardless of source, another employee (internal), an outside source (external), or anonymous complaint will be completely investigated to ensure the integrity of the agency and its members.

Complaints of a criminal nature or those that could potentially result in serious discipline such as termination, demotion, loss of wages, or benefits will be formally investigated by the internal affairs function. This may include, but is not limited to allegations of corruption, excessive use of force, or a violation of a person's civil rights.

Complaints of a less serious nature will be conducted by the employee's immediate supervisor. Examples of this type of complaint could include rudeness to the public, inadequate service, or other policy violations.

Conclusion of Fact

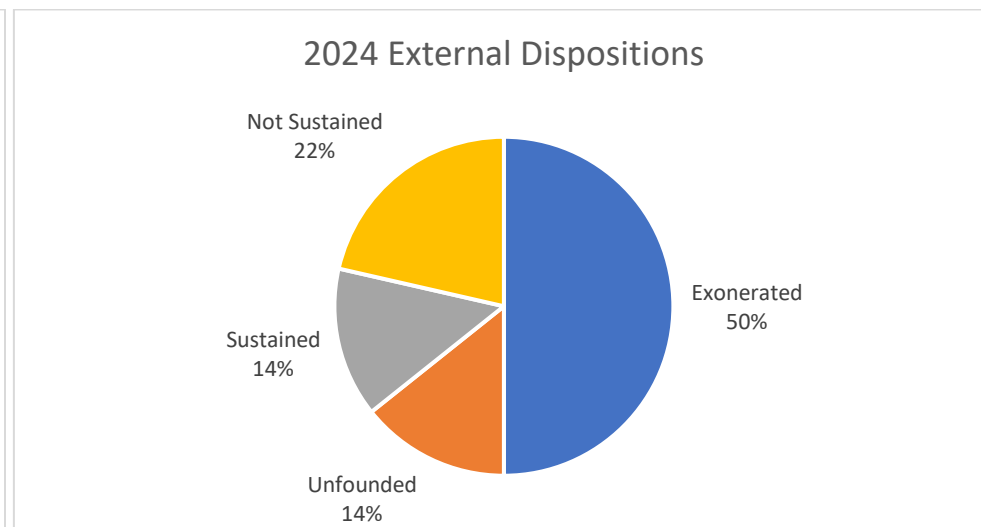
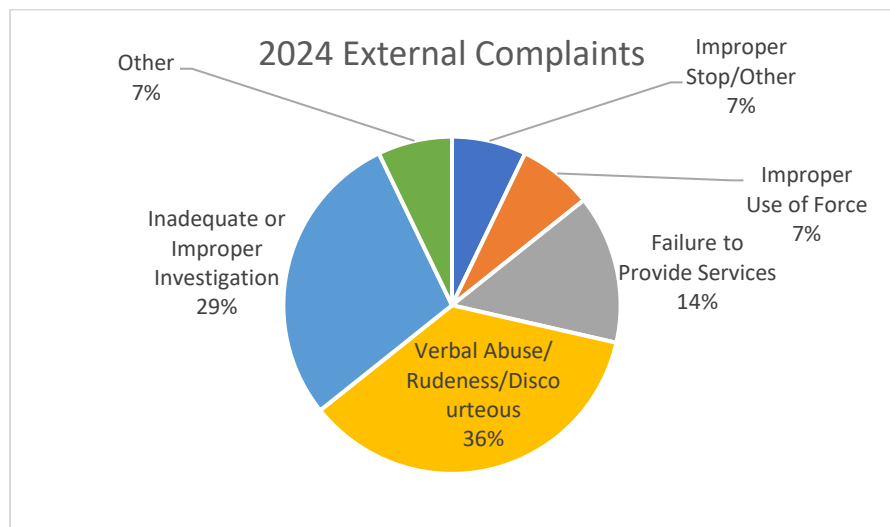
Investigations, once complete, will include one of the following findings:

- **Exonerated** – The evidence and facts are present, demonstrating the alleged behavior/complaint did occur. However, the action was justified and/or within the department policy, procedure, and/or training. A second possibility occurs when the evidence and facts reveal the alleged employee was not present or involved.
- **Unfounded** – The evidence and facts are present, demonstrating the allegation is false, or did not occur.
- **Sustained** – Sufficient evidence and facts are present, demonstrating the alleged behavior/complaint occurred, the employee is responsible, and the action was in violation of law, policy, procedures, or training.
- **Not sustained** – The evidence and facts are inconclusive and no determination can be made regarding the alleged behavior/complaint or the allegation is true, the complainant suffered harm, but the action was not inconsistent with policy, procedure, or training (policy failure).

2024 External Complaints

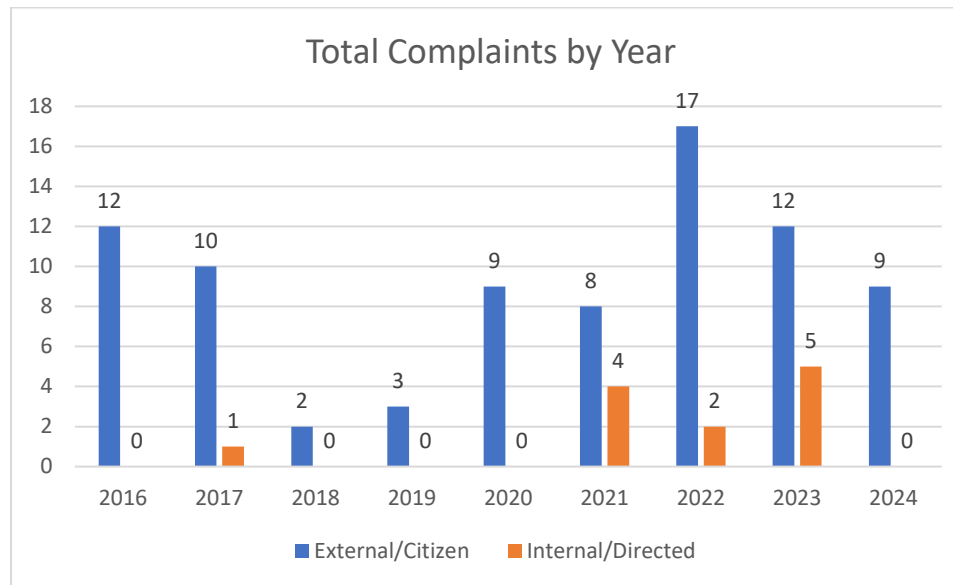
Internal Affairs	Received	Exonerated	Unfounded	Sustained	Not Sustained
Total	0				
	Total	Disposition			
Complaints	Received	Exonerated	Unfounded	Sustained	Not Sustained
Improper Stop/Other	1	1			
Improper Use of Force	1	1			
Failure to Provide Services	2	1	1		
Verbal Abuse/ Rudeness/Discourteous	5	2	1		2
Inadequate or Improper Investigation	4	2		2	
Other	1				1
Total Complaints	14	7	2	2	3
	Total	Disposition			
Total External	Received	Exonerated	Unfounded	Sustained	Not Sustained
Total	14	7	2	2	3

* Nine (9) total complaints were made, making fourteen (14) allegations against ten (10) employees of the City of Troy.



2024 Internal Complaints

	Total	Disposition				
Internal Affairs	Received	Proper Conduct	Improper Conduct	Policy Failure	Insufficient Evidence	Unfounded
All Internal IA's	0					
	Total	Disposition				
Complaints	Received	Proper Conduct	Improper Conduct	Policy Failure	Insufficient Evidence	Unfounded
All Internal Complaints	0					
	Total	Disposition				
Total Internal	Received	Proper Conduct	Improper Conduct	Policy Failure	Insufficient Evidence	Unfounded
Total						



-Chief Shawn McKinney
January 23, 2025